

# IT Automation with the System Center 2012 R2 Suite

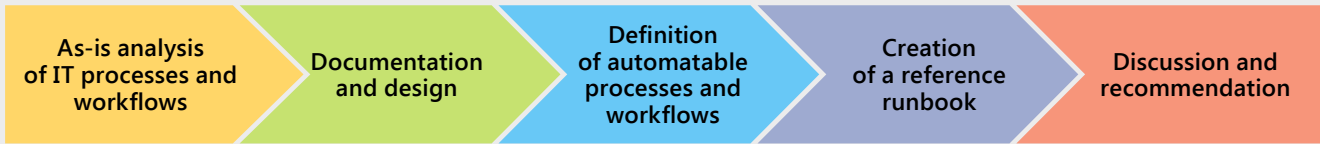
Recurring administration tasks for users, clients and server systems are a daily burden for IT administrators. By using the Microsoft System Center 2012 R2 Suite, many tasks related to user, client and server management can be realized. Examples are tasks such as the automated provision of work environments for users including the necessary software distribution as well as the approval procedures for authorization allocation. The System Center Service Manager 2012 R2 can be used as a central control center together with the System Center Orchestrator to significantly reduce the time administrators spend on standard tasks, thereby permanently reducing system administration costs.

With this "Consulting in a Box" package, you benefit from the know-how of experienced system consultants. Together with you, we analyze your infrastructure, determine the System Center Suite functions that are relevant for you and recommend the optimal processes and workflows with the best cost/benefit ratio. We show you which system management requirements the System Center Suite can cover and how to integrate them optimally into your IT landscape. In this way, you will start the project "Automation of IT administration" with the best advice.

## Your benefit

- » **Cost benefits:** You receive an analysis of possible cost savings through automation and optimization of your IT administration.
- » **Best Practice:** You will receive a concept and a reference implementation for the introduction of automated IT processes with proven examples.
- » **Know-how transfer:** You will learn how to automate IT processes.
- » **Insight:** You will learn how to implement workflows with components of the MS System Center Suite.
- » **Security:** In the project you benefit from the experience of the consultants of a Microsoft Gold Certified Partner from numerous SCSM, SCORCH and SCCM projects.





## IT Automation with the System Center 2012 R2 Suite

### Objective

- » Determination of the optimization potential
- » Support in the definition, planning and implementation of optimal workflows to automate IT administration
- » Planning of a relevant System Center 2012 R2 workflow, e.g. for software ordering, authorisation and software distribution or the software update change request
- » Design of a rough concept for the automation of IT processes
- » Planning the development of a System Center 2012 R2 environment for the automation of IT processes
- » Creation of configuration settings

### Our services

- » Analysis of the initial situation and recording of the requirements
- » Documentation of the as-is analysis
- » Development of IT processes and workflows that can be optimized and automated
- » Evaluation of the automation potential and the effort for the implementation
- » Elaboration of a concept
- » Creation of a reference runbook for the automation of an IT process
- » Discussion of the rough concept for automation and final recommendation
- » Reference implementation of a basic workflow to automate an IT process

Phone	E-mail	Order number	Duration	Prices are quoted exclusive of VAT and distance-based additional expenses.
<b>+49 7031 7177 58</b>	<b>consulting@addon.de</b>	<b>CBM 37</b>	<b>5 days</b>	<b>7 250,- €</b>

### More successful Projects – “Consulting in a Box”

AddOn has drawn on its experience of finding optimal solutions for numerous projects to create an exceptional offer: Our “Consulting in a Box” packages. These stand for clearly defined consulting services for specific tasks. “Consulting in a Box” also means a structured

approach by experienced consultants, detailed analysis, professional documentation, presentation of results, open discussion of the best solutions plus specific recommendations for action.

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